Wednesday, May 6

5:00 – 6:30 pm
Registration & Welcome Reception
Come register early to pick up your conference materials and join us for a welcome reception.

Thursday, May 7

7:30 am – 4:00 pm
Conference Registration

7:30 – 8:30 am
Meet & Greet Breakfast
Registered guests are invited. Badges are required.

First-Time or Newer Attendee/Trustee Welcome Breakfast
Please join NLC-RISC Board members and Staff for a special welcome and introduction to the conference for new/er attendees.

8:45 – 10:00 am
CONFERENCE WELCOME & OPENING KEYNOTE

The Humology Shift: Impacts of the Intersection of Humanity & Technology
Scott Klososky, Founding Partner, Future Point of View

10:15 – 11:30 am
CONCURRENT SESSIONS

Digital Transformation in Action: The Impact on Cities & Risk Pools
Scott Klososky, Founding Partner, Future Point of View

New Trustees Orientation
Dan Greensweig, Administrator, LMCIT; Jeff Thompson, Executive Director, TMLIRP
Panel of Trustees; Panel of Trustees
As an introduction for newer Trustees and a refresher for more experienced ones, a panel of experienced pool administrators and trustees will discuss the differences that exist between pool coverages, structures, regulation, and decision-making as a way to provide context for your pool’s own structure and operations. Highlights of this session will include a review of why pools formed and have been successful; how pools differ from state to state; and operational functions such as claims, underwriting, loss control, litigation, reinsurance, and administration.

Your Pool’s Competition—and How to Combat It
Tim Kirgan, Marketing Manager, IMWCA

11:30 am – 12:30 pm
LUNCH & NLC-RISC WELCOME

Welcome: Alan Kemp, Executive Director, Iowa League of Cities, NLC-RISC Board Chair

12:45 – 2:00 pm
CONCURRENT SESSIONS

New Trustees Orientation (Continued)
Dan Greensweig, Administrator, LMCIT; Jeff Thompson, Executive Director, TMLIRP
Panel of Trustees; Panel of Trustees

Our speakers and panelists continue the discussion on pool operations and how pools differ across the country in order to help provide context for your pool’s own structure and operations.

Using Data Analytics and Dynamic Reporting for Your Pool
Ryan Draughn, Director of Information Technology, NLC Mutual; Mark Snodgrass, Member Data Strategist, NLC Mutual

Tackling the Mountain of Rising Health Care Costs
Paige Belby, VP & Actuary, Aon
Carol Wilmes, Director, Member Pooling Programs, AWC

This session will explore market trends in health care. We will discuss key drivers of high cost medical and pharmacy claims and specifically, the impact these have on health pool medical stop loss coverage and renewals.

2:15 – 3:30 pm
CONCURRENT SESSIONS

Monitoring Portfolio Risk & the Importance of Diversification
Kyle Plitt, CFA, Senior Consultant, RVK, Inc.
This presentation, based on years of service to municipal risk pools and other entities, will help trustees understand what to prioritize in the:
ongoing evaluation of investment performance
• role of an Investment Policy Statement
• guidelines to aid fiduciaries in monitoring risk
• impact of diversification, or lack thereof, in the portfolio construction process
• expectations at an investment advisor at Board meetings

Leading on Equity and Inclusion in Pools and Cities
Sharon Harris, Senior Consultant - Human Resources & Organizational Development, CIS

Cyber Security 101
Learn how cities and pools are vulnerable to cyber-attacks and the strategies that your pool and city can deploy to best prevent them, as well as approaches for handling if you are ever faced with an attack.

3:45 – 5:00 pm
CONCURRENT SESSIONS

Federal Regulatory, Legislative & Legal Update
Lisa Soronen, Executive Director, State and Local Legal Center
Stephanie Martinez-Ruckman, Program Director, Human Development, Federal Advocacy, NLC

Congress, the courts, the President, and federal agencies have been busy with budgets, bills, regulations and decisions, many of which affect the work of pools. Stephanie Martinez-Ruckman will provide an overview of legislative and executive actions affecting pools. Lisa Soronen will discuss changes in the Supreme Court and relevant Supreme Court and federal court decisions.

Social Media Best Practices #AvoidTrouble
Steve Norman, JD, Administrative Officer, CIS

Tentative—Pool and City Considerations in the Face of a Pandemic

Evening on Your Own
Friday, May 8

8:00 am – 1:00 pm
Conference Registration

8:00 – 9:15 am
Buffet Breakfast
Registered guests are invited to a buffet networking breakfast. Please wear your badges.

Pool Administrator Breakfast
Pool administrators are invited to a discussion and breakfast buffet in the meeting room.

9:30 – 10:45 am
CONCURRENT SESSIONS

Trends in Reinsurance and How to Prepare for a Hardening Market

The Role of Insurance on Police Behavior

Leveraging Technology in the Service of Wellness Programs

11:00 am – 12:15 pm
CONCURRENT SESSIONS

"We Know a Thing or Two because We’ve Seen a Thing or Two"
Discussion of Four Real-Life Claim Examples from NLC-RISC Member Pools

New Capital Adequacy Standards
Chris McKenna, Vice President & Actuary, NLC Mutual; Kevin L. Wick, Managing Director, PwC

Homelessness & Risk Management: An Emerging Legal Landscape
Shannon McClelland, Legislative & Policy Analyst, Association of Washington Cities
Jeffrey Myers, Attorney, Law Lyman Daniels Kamerrer & Bogdanovich P.S.

Cities and counties across the country are in the grips of rising homelessness. Understanding the legal risks and requirements when addressing homelessness is important for elected officials, risk managers, trustees and pool staff. This session will share the recent Ninth Circuit Supreme Court decision in Martin v Boise, and the resulting implications to best practices risk management when addressing this compelling issue in your jurisdiction.

12:15 pm – 1:15 pm
Lunch
Healthcare Pool Administrators Lunch
1:30 – 2:45 pm
CONCURRENT SESSIONS

Analyzing Claim Resolution Strategies from Pool Boards
Steve Kraemer, Senior Litigation Attorney, CIS

Hear a trial attorney’s perspective on how claims are analyzed and key factors to consider when considering whether to settle or litigate a claim. Factors discussed will include the societal views of jurors and potential impact on jury awards.

Creating a Culture of Resiliency: Proactive Approaches for the Prevention of PTSD in First Responders

Ensuring Strong Governance and Board/CEO Relationships with Changes in Pool Leadership
Tami A. Tanoue, Executive Director, CIRSA

3:00 – 4:30 pm
CLOSING KEYNOTE

Making a Difference (Even When No One Notices)
Ron Holifield, CEO, Strategic Government Resources

In public service today, we operate in a Volatility, Uncertainty, Complexity and Ambiguity (or VUCA). Expressions of abuse of public servants are more common than expressions of appreciation. Our challenge as public servants is to embrace a mission that is bigger than ourselves, recognizing that it is not about me and it is not about now and that we must deliver excellence in an environment where our goal is to be taken for granted. For public servants to remain motivated and inspired means they must rely on a deep inner sense of calling rather than public affirmation and appreciation. This dynamic and upbeat session will provide a framework for helping both you and your employees tap into that sense of calling to remain engaged and inspired to make a difference even when no one notices. Come to this session ready to interact and pose your own questions on effective leadership.

5:00 – 6:30 pm
Closing Reception